

QUALITY POLICY OF REVOZ PLANT

The common goal of Revoz employees is to contribute to the recognition of Renault Group as the leading automotive manufacturer in quality and customer satisfaction with the impeccable quality of Twingo and Clio.

Product quality and customer satisfaction are important strategic objectives for Revoz due to increasing demands of our costumers, constant changes in technological innovations and tightening of regulatory requirements.

The plant's Quality Policy is an integral part of the customer satisfaction plan, which is one of the most important policies of Renaultion strategic plan and contributes to the improved efficiency of the manufacturing business function. The quality management system meets the requirements of ISO 9001 and puts both internal and external customers as well as the expectations of the interested parties at the very heart of our process management.

The implementation of Quality Policy is based on the strict compliance with the foundations of APW and the day-to-day employee management in order to achieve the following objectives:

- continuous improvement of product quality and costumer satisfaction (GMF),
- zero V1 defects.

The plant's Quality Policy covers the four following areas:



COMPETENCE DEVELOPMENT

- Maintaining competence at the highest level.
- Development of the employees' multi-skilling.



CONFORMITY ASSURANCE

- Ensuring that standards are respected.
- Ensuring the APW principle: *"I do not accept defects, I manufacture without defects, I do not allow defects,,*
- Establishment of the 8 basic rules: *„Let's do it right the first time."*



CUSTOMER PROTECTION

- Ensuring consistent adherence to monitoring plans.
- Providing constant defect detection.
- Ensuring a fast and effective response using the QRR, QRQC and QRQE tools.



CONSTANT PROGRESS

- Analyzing defect causes at the workstations (Genba).
- Gathering and transfer of experience for future projects.



We are all responsible for the quality of products, both internal as well as external contractors. Together with members of the plant's Executive Board I am committed to the implementation, deployment and continuous monitoring of the Quality Policy to ensure the adequate quality of our products and customer satisfaction.



Jože Bele

*Chairman of the board
Novo Mesto, 2nd June 2022*